

Salary Packaging Card - PIN reveal

If you don't know or have forgotten your Salary Packaging Card's PIN, just follow these steps:

NOTE: The cardholder must be in possession of an eziway Salary Packaging card, and have their personal details registered against it. As a minimum, this will require their name, date of birth, and an email address to be registered to the card. If the details are not registered, or are not correctly maintained / updated, then the cardholder will not be able to verify their identity and/or receive the security code required to reveal the PIN.



1. Login to eziway website using your eziway username and password
2. Go to eziway Card Services / Card PIN Reveal and follow the prompts
3. Enter the Card Number, and the last name and date of birth of the registered cardholder, press "continue"

You must verify your identity in order to recover your PIN. Please fill out the form below with your details, then click continue.

Card Number

Last Name

Date of Birth

CONTINUE

4. The details entered will be validated – if the details are incorrect, you will be advised and can try again. If the problem persists, please contact your card program administrator/provider to ensure that your registered details are correct

✘ Oh dear, we were unable to validate your details.

One or more of the details that you entered was incorrect.

TRY AGAIN

5. Upon successful validation, a temporary security code will be sent to the email address registered against your card - **the code will only be valid for 15 minutes**. Click on "continue" -do not close the webpage otherwise you will need to start the process again

✔ Thanks, we've successfully validated your details.

For security reasons, we must send a temporary security code to your registered email address.

If you're ready to complete the PIN recovery process, click **Continue** and we'll send you a security code now.

CONTINUE

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- Check your emails for the security code. The email should be received almost immediately –if you do not receive it in your inbox, check your junk/spam folder. Once you have located the security code, enter it and click on “continue”

- If the security code is still valid, you will be displayed 4 boxes with padlocks. Clicking on a padlock will display the individual PIN digit for a few seconds. Click on each of the padlocks until you have memorized your PIN number, and then click on 'exit' to navigate away from this screen.

Don't forget to download the [MyEziwayAccount](#) App for real time balances and transaction history

