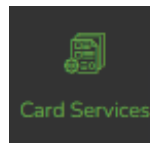


## Card Service Online

Eziway clients can access their pre-tax funds to pay for Living and Meal Entertainment Expenses using a single payment card. Our sophisticated and intuitive platform allows you to interact with your account and initiate card services like never before. Eziway gives you total control over your account.






# Card Services Online

To access the full suite of online card functionality, login to the Eziway website using your username and password. From the Account Dashboard choose the 'Card Services' icon (see right), then 'MyEziway Card Management'.



Across the top of the next screen is a series of green tabs (see below) from where you will choose your next step.

## My Card Information

 My Card Balance/Account	View live balances by benefit type: Living and Meal Entertainment expenses.
 Update Account Details	View and update personal details recorded against your card account.
 Transaction History	View transaction histories by benefit type and date range. From within the dialogue box, choose a benefit type and click "transaction history"
 Pin Change	Your card is allocated a temporary PIN by the card issuer, you can set your PIN at activation or change it at any time.
 Report Lost/Stolen or Block Card	Report lost or stolen cards for replacement, or temporarily block a card until it is found. To unblock a card, follow the same steps to activate a new card.

## What you cannot do

The following restrictions apply to card use in accordance with ATO guidelines:

- Cash withdrawals cannot be made from the card
- Funds on the card cannot be transferred to other cards or bank accounts
- BPAY payments are not supported
- Recurring payments (Direct Debits) are not supported



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